

# **Conditions of carriage**

## **1. Definitions**

### **The Transporter:**

Company RCHK LTD, registered in the commercial Register (company House) UNDER THE NAME Rchk Ltd 18 Benson Road London CR0 4LQ

### **The sender:**

An individual or legal person ordering the shipment of a consignment, as specified in the transport note and on the consignment.

### **The recipient:**

An individual or legal person who is entitled to receive a shipment from the transporter listed in the transport note and the consignment.

### **Shipment:**

The goods intended for carriage from the consignor to the consignee who took over the service carrier and which satisfies the conditions of transport.

### **Transport Letter**

Document, which specifies the consignment. Contains sender, recipient, shipment description, and price information.

## **2. Order**

You can make a shipment order by phone, e-mail, or by filling in the order form on the page [www.prepravamplusm.sk/section order](http://www.prepravamplusm.sk/section%20order). If you want to pick up from a commercial in this case, the client must notify (RCHK LTD) M+M or the employee when ordering. If client failing this and the shipment fails to deliver/collect. The client bears all the associated costs associated with the delivery or the collection.

The order must contain the following information:

- Name, address, e-mail, telephone number of the purchaser and the recipient
- Estimated weight and contents of the consignment

## **3. Shipments**

Each consignment must be wrapped in a manner consistent with the weight and nature of the consignment. If a consignment requires special treatment, the consignor must mark the consignment with the necessary symbols and inscriptions in order to avoid damage to the consignment. The shipment must be marked with a full sender and recipient address. The consignor is responsible for the correct packing of the consignment. The transporter is not liable for damage caused by inappropriate securing of the consignment and using bad packaging materials. The consignment is insured in case of damage, loss and theft of up to £100. If the value of the shipment is more, the shipper shall be obliged to insure it.

**The consignment must not contain alcohol, cigarettes, tobacco, Narcotic Drugs, and psychotropic substances, or any flammable or self-contained substances. It must also not contain weapons, live animals, chemical goods and any other substances which would endanger the health of road users.** In case of non-observance of the above instructions "Shipment must not contain, I am the sender obliged to bear all costs associated with this fact.

The sender is obliged to state the contents of the shipment in the order. In case the content will not be stated in the order, there will be no possibility of accepting a claim in case of an insured event.

Also, goods that are not packaged in the original box from the manufacturer are automatically transported under his own responsibility under the responsibility of the consignor

Customer. In the complaint process, M + M Transportation (RCHK LTD) will require proper a tax document or an invoice for the purchase of goods for an insurance company. If the invoice or proper

the tax document is not presented, the company RCHK LTD automatically discards any liability for damages for shipments.

#### **4. ACCEPTANCE AND DELIVERY OF THE CONSIGNMENT**

The shipment will be picked up by the M + M Transport (RCHK LTD) driver at the address specified in the order from consignor. When the shipment is received, a copy of the completed form will be sent to the sender a washed letter with the data provided by the sender. He is responsible for the accuracy of the data listed in the waybill. The shipment is delivered by driver M + M Shipping to the recipient specified in the order no later than 10 days after the end of the collection. At delivery and receipt of shipments follow our internal deadlines, which we have on our site. If it is not possible to take delivery of the consignment on the day specified by us, the consignment shall be accepted it shall be returned to the warehouse and the shipment shall be reprocessed at the earliest possible date delivery for a fee of £ 10. If another delivery attempt is unsuccessful, the shipment remains at our warehouse and charged per storage, every week £ 10 / package / week.

When requesting forwarding of the consignment back to the sender's address, the sender is obligated to pay the entire amount of the shipment. Delivery time may be extended in case of unforeseen circumstances events such as:

- vehicle failure (road accident)
- restriction of traffic on the route (ferry, border crossing)
- bad weather (calamity)

The consignee will be informed of the new delivery date.

In case the recipient is not reachable after a pre-agreed deadline and it is not possible contact, the chauffeur is looking for an optimal delivery solution with the sender. In case of return shipment consignor agrees with the cost of returning the goods.

## **5.PAYMENTS AND PAYMENTS**

Shipping is paid in cash (EUR, GBP, CZK) or by bank transfer.

M + M Transportation (RCHK LTD) has its own internal courses to follow.

GBP to EURO is the rate of 1.2 EURO / £ 1 and GBP to CZK is the exchange rate of 35 CZK / £ 1.

The transfer must be made before the shipment is delivered to the recipient. In case of delivery shipments to companies are made by mutual agreement of both parties.

Prices for transport are determined according to the valid price list, for the weight of goods. At

For non-standard shipments, the price is determined by agreement of both parties. Company M + M transport

(RCHK LTD) reserves the right to change the price agreed in advance if the agreed goods have changed

or has acquired a quantity or volume.

## **6. RIGHTS AND OBLIGATIONS, COMPLAINT**

The carrier has the right to refuse a consignment:

- without giving a reason
- if the shipment is poorly packed or damaged
- if it contains prohibited goods mentioned in point 3

The carrier is obliged to fill in the waybill and send copies to the sender and the consignee.

The carrier is obliged to announce the delay of the shipment.

The carrier is not responsible for goods that have been poorly packaged and labeled and which are not

does not match the actual data on the order and shipping note.

The Client has the right to compensation for damage caused by improper handling

and transport caused by the carrier if the goods or consignment is properly packed in

original box. The sender is responsible for the accuracy of the data on the waybill

and order. The carrier shall be liable for any damage incurred in the carriage of the consignment, if any

goods or shipment properly packed in the original box. The carrier is not liable for damage

incurred after delivery of the shipment. In case of damage or loss of shipment is the sender

obliged to report the complaint in writing to the carrier within 2 days from the date of delivery of the shipment